

Црвен крст на Република Северна Македонија Kryqi i Kuq i Republikës së Maqedonisë së Veriut Red Cross of the Republic of North Macedonia



# **ГОДИШЕН** ИЗВЕШТАЈ

**RAPORTI** VJETOR

**ANNUAL** REPORT

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#### **MESSAGE FROM THE PRESIDENT AND THE SECRETARY GENERAL**



77 years have passed since the founding of the Red Cross of RNM and yet the need for our organization's action to provide support to reduce the suffering of people this year as well, as a result of the crises and the COVID-19 pandemic and the economic consequences of the war on European soil, did not reduce in intensity. The overall situation in the country and the environment necessitated an increased number of Red Cross activities in order to meet some of the priority needs of the most vulnerable population. Of course, this would not have been possible without the contribution and commitment of our volunteers, partners and employees who worked tirelessly every day to provide help and support to improve people's lives in the moments when they needed it the most. The challenges were great, but the commitment to fulfill our mission was even greater.

We can happily conclude that this year we were also leaders in the field of voluntary blood donation and first aid, we promoted healthy living habits and volunteering, we disseminated human values and international humanitarian law, we provided support for migrants, the homeless and other socially affected groups in the state and we actively provided support and included young people and people in third age in our activities. A special emphasis in our work was also devoted to strengthening our network of RCBs/CRCS to persist in our efforts to continuously provide comprehensive support and address the growing challenges in local communities.

We have started the process of transformations that will unite the efforts of our volunteers and staff, as well as our partners in the next five years.



We expect that these changes will allow us to bring to the fore our comparative advantages, in order to improve aspects of our operations where there is still room for improvement, to make an attempt to eliminate shortcomings and to align our upcoming priorities with the needs that dictates the modern environment and the needs and expectations of our beneficiaries and partners. The process of transformations should allow us to upgrade our capacities through sustainable solutions for improved functionality and efficiency and to ensure a wider range of possibilities for meeting the most urgent needs of the people and vulnerable situations, working in accordance with the fundamental principles, in a transparent and accountable manner.

On behalf of the Red Cross of RNM, we thank you for your continued trust in our humanitarian mission. We hope that together we will continue to build this humane organization and make our positive contribution to improving people's lives for many, many years to come. We invite you to take a short walk through the pages of our Annual Report for 2022, in which we present our activities and services that we implemented in the past calendar year, the partners with whom we cooperated, as well as our key achievements on the path of humanity, in providing assistance and supporting people, as our modest contribution to the development of a healthy and more humane society.

Belly

Prof. Dr. Romel Velev President

Junio

PhD. Sait Saiti Secretary General

### **WHO WE ARE**



The Red Cross of RNM was established in 1945 and is part of 192 national societies, members of the International Red Cross and Red Crescent Movement. With over 3,900 volunteers, 18,000 members and around 200 staff, the Red Cross of the RNM, through 32 Red Cross branches and the City Red Cross of Skopje, acts in preventing and alleviating human suffering, protecting life and health, promoting social well-being, ensuring respect and human dignity, especially in emergency situations, promoting international humanitarian law and humane values and encouraging voluntary engagement and continued preparedness for provision of assistance, solidarity and humanity.

# Our vision

"We operate, encourage and promote human values for timely response to modern humanitarian challenges, determined to do more, to do it better and to reach further".

#### **Our strategic goals**

People anticipate, survive and quickly recover from crises.

People lead safe, healthy and dignified lives and have opportunities to thrive.

People mobilize for inclusive and peaceful communities.



## **ORGANIZATIONAL DEVELOPMENT**

# Election process for the mandate period 2022-2026

In 2021, due to the coronavirus pandemic, the Red Cross of RNM made a decision to extend the mandate of the governing structure at all levels of the organization until June 30, 2022. The regular elections at all organizational levels in the Red Cross of the RNM for the mandate period 2022-2026 were held in the period April-June 2022. The total number of newly elected delegates of the Red Cross of the RNM is 57 people.

• The percentage of the old composition of representatives in the Assembly of the Red Cross of RNM is 56.6%.

• The gender structure has been observed, with the percentage of representatives of the female gender being 41.51%.

• The percentage of youth representatives is 7.55%.

• The ethnic structure has been observed according to the percentages: Macedonians 77.36% and Albanians 22.64%.

• The largest percentage of the representatives are with higher education (90.57%) and 9.43% of them are with secondary education, while the target groups are from the sectors of health, education, state institutions and organizations, and less from the private and corporate sector.

# Induction training for the newly elected governing structure

In the period 04-06.11.2022, a workshop was held in Struga with the newly elected presidents of RCBs/CRCS and the Red Cross of RNM HQ and members of the Governing Board of the Red Cross of RNM.

The strategic priorities of the organization were discussed at the workshop with special emphasis on the role of the governing structure. The participants had the opportunity to get to know in more detail the current programs and policies of the organization and to give their opinions regarding their responsibilities as presidents.

# Fund for development and projects

Eight projects for the RCBs/CRCS were funded through the Fund for Development and Projects of the Red Cross of RNM in 2022. 1,286,294.00 MKD were used as funding support for development initiatives of the RCBs Delchevo, Gevgelija, Karposh, Kisela Voda, Krushevo, Radovish and CRC Skopje, aimed at increasing the number of members, developing forms for organizing volunteers, maintenance of financial stability, development of sustainable services and services to vulnerable target groups or strengthening capacities and creation of conditions for organizing the work of the Red Cross. In the period October 26-28, 2022, training was held for representatives of 7 RCBs in the "Solferino" training center to improve the quality for preparation of project applications for 2023.

#### **Mentoring support**

During 2022, the Red Cross of RNM started implementing mentoring development programs for the development of RCBs/CRCS, with which it will provide support for enhancement of operations and the achievement of better results in organizing and delivering services to target groups. 6 monthly local development plans were implemented with representatives from the governance and management structures of RCBs of Vinica, Debar, Delchevo, Demir Hisar, Kochani, Resen, Sveti Nikole and Tetovo. After the successful implementation of the local activities of these RCBs, at the end of the year a workshop was held with 8 new RCBs: Gevgelija, Kumanovo, Struga, Negotino, Radovish, Probishtip, Veles and Shtip, which will implement local plans for mentoring support for development during 2023.

#### **Transformation 28**

At the beginning of 2022, a process for the development of the Red Cross of RNM was initiated through the operationalization of the strategic commitments of the national society with concrete steps for changes and improvement in operations, while expressing its ambitions and commitments for additional and building sustainable engagement partnerships for impact in communities and the desire to build a healthy and safe society. This process, named "Transformation 28" represents the direction of the overall efforts to promote advocacy, implementation of services and visibility, developing efficient functionality of the organization's structure, keeping pace with current conditions and needs for development and innovation in local action, and creation of opportunities for developing additional partnerships and collaborations to respond to the needs of the population. "Transformation 28" represents a set of changes that the Red Cross of RNM is advocating for in the next 5-year period, and are based on analyzes and assessments of the current situation, and consultation processes with partner organizations and institutions for the possible development of additional services to target groups.

In 2022, the consultative process was carried out in the organization (with 1,481 staff, volunteers and members), with partner institutions and organizations (432 people), surveys with beneficiaries and service providers (1,369 people) and public opinion survey (1,000 respondents) in the state regarding the work of the Red Cross. In total, 4,282 people were included in the consultation process in order to provide guidance, thoughts, perceptions and recommendations related to the mission of the Red Cross in regard to the development priorities and commitments for the upcoming five-year period based on the needs of the citizens in the country. Consultative meetings were also held with the President of the Republic of North Macedonia, Mr. Stevo Pendarovski, with representatives of the Ministry of Health, the Ministry of Labor and Social Policy, the Center for Crisis Management, the Directorate for Protection and Rescue, a workshop with university professors, a workshop with representatives

of the chambers of commerce and the corporate sector, workshops with international organizations and associations in RNM, a workshop with representatives of the media, a workshop with insurance companies, a workshop with representatives of the Austrian Red Cross and a workshop with the Solferino Academy of the International Federation.

For the needs of the process "Transformation 28", external experts from the field of health prevention, social protection and crisis management also consulted, who were presented their perceptions of the conditions and trends in the country and their predictions regarding possible involvement of the Red Cross in meeting the priority needs of target groups of beneficiaries in the coming period.

In order to examine the satisfaction of the general public in the country and above all the beneficiaries of the Red Cross services, a public opinion survey was conducted in RNM about the work of the Red Cross, as well as two surveys with service providers of the Red Cross and beneficiaries of Red Cross services. The observations, recommendations and conclusions from these activities were the basis for the implementation of transformational processes that will be subject to detailed elaboration in the next five years through programme and operational planning. Finalization of the document and start of the implementation period of the change activities is planned for the first half of 2023.



# Cooperation with state institutions and diplomatic offices

The response of the Red Cross to the humanitarian challenges in our country in the past years has recorded success stories of mobilizing humanitarian aid and support for the most vulnerable categories of the population, which makes us a recognized partner of the state, especially in times of crisis and disasters. We have worked dedicatedly in providing humanitarian aid to overcome the consequences of disasters and crisis situations that have affected our country and in raising public awareness on disaster protection. We promoted voluntary blood donation in order to provide the necessary amounts of blood and blood products for the needs of the health system, we conducted first aid training for different target groups and organized healthpreventive activities and social humanitarian activities for different categories of users.

In communication and cooperation with the Government and relevant ministries, local self-government units and local institutions, we implemented activities of a social nature, intended to improve the well-being of the community in peacetime conditions and in crisis situations. The transparent, responsible and quality work resulted in direct support and attendance at several events during 2022 by the Prime Minister Dimitar Kovachevski, the Minister of Health Bekim Sali, the Minister of the Interior Oliver Spasovski, the Minister of Labor and Social Policy Jovana Trenchevska, the Minister of Foreign Affairs works Bujar Osmani, the Minister of Education and Science Jeton Shaqiri and other senior representatives of state institutions.

Cooperation meetings were also held with the mayors of the city of Skopje and the municipalities of Kavadarci, Bitola, Novaci, Mogila, Gevgelija and other units of local selfgovernment. Improvements to existing practices in program activities, strengthening of spatial and operational capacities of the organization, support in preparedness for effective response in case of disasters through a program for stock reserves have been agreed, and space has been opened for developing additional initiatives in order to do more for people who need help.

The President of the State, Stevo Pendarovski visited the Red Cross of RNM on several occasions in 2022, and special highlight visit was the one on 07.07.2022 at the regular session of the Governing Board of the Red Cross of RNM, during which development of volunteerism and the "Transformation 28" process were discussed. A memorandum of cooperation has been signed with the Ministry of Foreign Affairs for more efficient coordination of collection of assistance for Ukraine

In the past year, several meetings were held with representatives of the Financial Police, the Macedonian Police Union, the Language Implementation Agency of RNM, diplomatic missions in the RNM, the Ambassador of Ukraine to the RNM Dr. Natalia Zadorujnyk, the Ambassador of Israel H.E. Simone Frankel, Ambassador of RNM in R. Croatia, Dr. Milaim Fetai and others, in the direction cooperation of promoting and support for the activities of the Red Cross of RNM.



# COOPERATION WITH INTERNATIONAL PARTNERS

The mission of the Red Cross of RNM relies building and developing partnership on relations with the components of the RC/RC Movement, state institutions, the private sector and other organizations, in order to provide comprehensive support to people who need help. Last year, cooperation with partners was aimed at implementing joint initiatives to respond to priority needs of different target groups, creating common values, sharing and upgrading resources and capacities. Special support was provided for the adaptation of the operation in post-Covid-19 pandemic conditions and response to the needs of the migrant population with an emphasis on the population coming from Ukraine.

#### **Support**

In cooperation with long-term partners -Austrian Red Cross, Italian Red Cross, Swiss Red Cross and Turkish Red Crescent, support was provided for program activities and humanitarian aid for the vulnerable population, irregular migrants, development of social and economic services for the population, etc. Several meetings were held, including a meeting with Mr. Harald Fugger - Attaché of the Austrian Ministry for Social Work, Health, Care and Consumer Protection, program and project coordinators of the Austrian Red Cross

and project coordinators from the Turkish Red Crescent. Through the instruments of the International Federation, support has been provided for the immunization of the population against Covid-19, distribution of humanitarian hygiene promotion aid and activities, psychological first aid and psychosocial support, and support for the population migrating as a result of the conflict in Ukraine. With the support of the International Committee of the Red Cross, the capacities for implementation of the activities of the program for the restoring family links and promotion of International Humanitarian Law have been strengthened.

#### **Statutory meetings**

A delegation of the Red Cross of RNM led by the President of the Red Cross of RNM Prof. Dr. Romel Velev and Secretary General PhD. Sait Saiti participated in the 23rd session of the General Assembly of the International Federation of Red Cross and Red Crescent Societies and the Council of Delegates of the Movement held in Geneva in the period 19 - 23.06.2022.



#### **Bilateral meetings**

Representatives of the Red Cross of RNM took part in several bilateral and regional meetings and trainings within the project activities. In the period 21-22 October 2022, the Secretary General of the Red Cross of RNM, PhD. Sait Saiti, visited the international field exercise of crisis response teams, organized by the Croatian Red Cross within the partnership network "Neighbors Help First". The President Prof. Dr. Romel Velev visited the Red Cross of Serbia in the period October 20-23, 2022. In the period 18-22.04.2022, the Red Cross of RNM was visited by the Head of the Regional Office of the International Federation of Red Cross and Red Crescent Societies, Mrs. Maria Christensen. Working visits were conducted by representatives of the Red Cross of Kosovo and the Turkish Red Crescent, while in the period 28-29.10.2022, a delegation of the Albanian Red Cross, which included Secretary General Artur Katuci, President Uli Alushi, Vice President and members of the Governing Board of the Albanian Red Cross had a joint working meeting with the Secretary General of the Red Cross of RNM PhD. Sait Saiti, President Prof. Dr. Romel Velev, and the vicepresidents and representatives of the HQ staff.



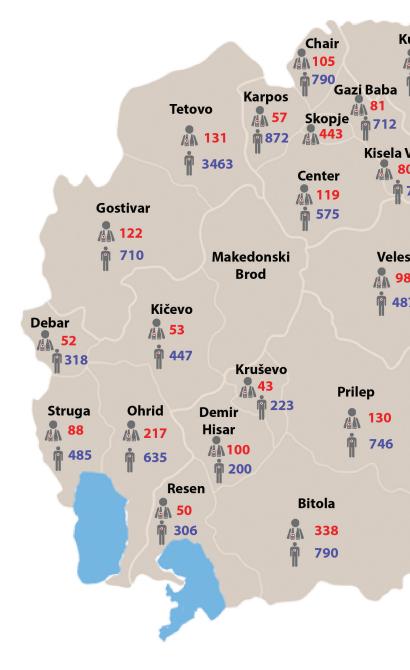
## CREATION OF POLICES AND MANAGEMENT OF VOLUNTEERS AND MEMBERS

#### Volunteering in the Red Cross of RNM

Volunteering is an important aspect of the work of the Red Cross of RNM and has continued to develop throughout the operation of the organization. Volunteering is key to our organizational model and allows us a direct and close relationship with communities and social, development and humanitarian action. We dedicatedly worked to promote volunteering in the Red Cross of RNM through the development of new, more flexible, open and complementary approaches that will allow us to create a more efficient network of humanitarian workers for the common good in our local communities. We have nurtured our volunteer base to provide a wide range of volunteer services, contributing to the social environment especially in times of crisis and we have invested in ensuring diversity in our volunteer base and opportunities for involvement of volunteers.

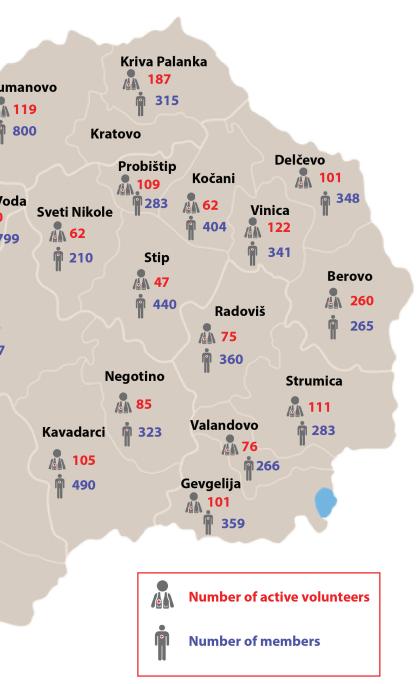
We worked on adopting appropriate policies and programs for the management of volunteers and members and systems that are disseminated, generally accepted by the governance and management of the organization and the volunteers and members. We also actively worked on strengthening the capacities of human resources for volunteer management, improving the system for engaging existing volunteers in the work of RCBs and CRCS, and improving the system for recruitment, retention and motivation of new volunteers. In this process, we continuously used the positive experiences within our Movement in the field of development of volunteering.

We undertook activities to raise public awareness on the importance of volunteering in the state, as well as sharing feedback to communities and actively involving volunteers in the planning and decision-making process.



#### **International Volunteer Day**

On the occasion of the International Volunteer Day, December 5th, the Red Cross of RNM organized an event at the Macedonia Square in Skopje in order to recognize the contribution of Red Cross volunteers. The event was organized under the motto "Solidarity through volunteering" with an appropriate address by the Secretary General of the Red Cross of RNM, PhD. Sait Saiti, who spoke about the importance of volunteering and the contribution of 3,900 volunteers of the Red Cross of RNM in implementing the activities of the national society in the state.



On the occasion of the International Day of Volunteering, the Red Cross of RNM awarded certificates of appreciation to volunteers who made a special contribution to the realization of the goals and tasks of the national society in 2022. The recipients of the certificates of appreciation are: Menche Jovanovska from RCB Resen, Robert Raman and Edin Shabani from RCB Chair, Katica Žezhova from RCB Shtip, Nikol Gjorgjevska from RCB Kumanovo, Leona Kostoska from CRCS and a group of volunteers from Bitola, Hristina Stojkoska, Antonio Bogdanovski, Pece Krsteski, Christian Krsteski, Angela Cvetkovska, Jasna Mladenovska, Dimitar Bauloski, Thea Risteska, Ana Gunzovska, Simon Mihajlovski Emre Miftari. and

#### Membership of the Red Cross of RNM

In the past year, we actively worked to increase the number of new members and retain existing members in the Red Cross organization. This year, our organization began developing a new membership model that should provide new conveniences for membership and opportunities for wider involvement and provision of greater public support for the activities of the Red Cross. The ultimate goal is, of course, by providing a greater number of members to provide a greater number of volunteers who will make an active contribution to the implementation of the program activities.

In 2022, a total of 18,045 members were registered in 32 RCB of the Red Cross of RNM.

## SOCIAL – HUMANITARIAN PROGRAMMES



# Personal assistance to persons with disabilities

For the fifth year in a row, the Red Cross of RNM has been delivering personal assistance service to people with disabilities, with the support of the Ministry of Labor and Social Policy. This service was first introduced in 2018 with the aim of ensuring an independent and quality life for people with disabilities in the community. With the adoption of the new Law on Social Protection, the personal assistance service is part of the package of social services for improving the quality of life of persons with disabilities in the social protection system.

With the legal amendments, the age limit for providing the service for personal assistance to persons with disabilities has been lowered and starts at the age of 6, and it can be used by persons below the age of 65. Beneficiaries of the personal assistance service are persons with severe and most severe physical disabilities and completely blind persons. Personal assistance is aimed to help persons with disabilities to achieve greater independence and to fully fulfill their rights. Personal assistance is based on the fact that people with disabilities should have equal rights as everyone else and should enable freedom of choice and independent management of personal life.

Through CRCS, and RCBs Bitola, Struga, Strumica, Gostivar, Negotino, Veles and Kumanovo, the service was delivered to a total of 265 beneficiaries by a total of 195 hired personal assistants. Regular coordination meetings at the local level were held with representatives of social work centers, assistants and beneficiaries in regard to the implementation of the service.

For the realized service for personal assistance to persons with disabilities, the Red Cross of RNM conducted an evaluation for the period January-October 2022, in order to determine the satisfaction of the beneficiaries, as well as the immediate providers of the service. From the conclusions of the evaluation report, it can be noted that there is great satisfaction among the beneficiaries of the service.

# Training of personal assistants for persons with disabilities

The Red Cross of RNM as a provider of training for personal assistance to persons with disabilities in eight RCBs and CRCS, during 2022 has been verified by the Ministry of Education and Science as an adult education center for the implementation of the program in Red Cross branches of Radovish, Kriva Palanka, Ohrid, Shtip, Delchevo and Prilep. Educators - experts from different profiles are hired for the realization of the trainings, in order for the candidates to acquire the necessary knowledge and skills for personal assistance to persons with disabilities.

The training program for personal assistance of persons with disabilities aims to improve the system, services and professional capacities for social inclusion of men and women who are in a disadvantaged position and to promote equal opportunities on the labor market.

During 2022, 15 personal assistance trainings were organized. The trainings covered 207 long-term unemployed persons who obtained a certificate for personal assistant to persons with disabilities. The trainings were carried out with the support of donors and partners with whom the Red Cross of RNM has fruitful cooperation.

#### Home care and assistance for older people and persons with disabilities

For the second year in a row, the Red Cross of RNM, with the support of the Ministry of Labor and Social Policy, delivers home care for the older people. It is implemented through CRCS and RCBs Strumica, Struga, Kichevo, Makedonski Brod, Kavadarci, Kochani and Kriva Palanka, which are licensed providers for home care services.

The service is delivered free of charge, for beneficiaries who are selected by the centers for social work according to the established criteria for using the service. The service covered 464 older people, which was delivered by 165 trained caregivers. The caregivers for older people are provided with skills and competencies to ensure basic health and social services in the home of the beneficiaries who, due to age, chronic diseases and other reasons, are in a state of frailty and inability to take care of themselves.

During the year, the Ministry of Labor and Social Policy, with the support of the World Bank, announced a second call for supporting projects for the development of social services in local communities, to which several municipalities in partnership with the Red Cross applied. Of the six branches that signed contracts for financing project activities for the development of social services, the home care service will be expanded and delivered through the Red Cross branches of Krushevo and Probishtip.

..."I am Stojan Kotsev from the village of Staro Konjarevo – Novo Selo, I am beneficiary of the "home care service". While I didn't have a caregiver I was alone, there was no one to take care of me, there was no one to talk to. Now my caregiver takes care of me, he comes every day, he helps me in the home and the most important thing that every old person needs is to have someone to talk to. My caregiver and I drink the morning coffee together and with him I can share all the things that bother me..."

In order to make the services available to the general public, the Red Cross of RNM has built a concept for the delivery of social services and for citizens who can use them for a certain fee, in order to ensure sustainable development of social services. This type of service is delivered through the Care Center of CRCS, where during the year, on a monthly basis, 10 caregivers served 10 beneficiaries with the home care service for older people. Care service is provided to 2 beneficiaries through the Care center at the Red Cross Branch Ohrid, and one beneficiary is assisted in each of the centers of the RCBs of Strumica and Gevgelija.

#### Trainings for caregivers for assistance and care to older people and people with disabilities

During the year, the Red Cross of RNM continued to implement the training program for caregivers to assist and provide care to older people and people with disabilities, which is verified by the Adult Education Center. The Red Cross is a verified organization by the Ministry of Education and Science as an adult education center for the implementation of trainings for caregivers to assist and provide care to older people and people with disabilities in Skopje and 16 municipalities in the country.

During the year, 20 trainings for caregivers were organized. The training included 265 long-term unemployed persons who obtained a certificate of caregiver for assistance and care to older people and persons with disabilities. The trainings were carried out with the support of donors and partners with whom the Red Cross of RNM has fruitful cooperation. The Red Cross of RNM, with the support of UNDP, started training for caregivers for persons with Alzheimer's disease, which is carried out through the City Red Cross of Skopje, during the month of December. The trainings were conducted for the needs of several associations of citizens.



#### Active and healthy aging

The social services for home care for older persons that were implemented through the CRCS were supported by the city of Skopje, the Albiz Foundation and the Swiss Red Cross. Ten Red Cross volunteers and five medical staff have been hired to deliver social and health services to 200 older people in their homes. During the year, activities for older people were also implemented through the day care centers for older people and centers for providing home care assistance in the premises of the DHO "Dare Jambaz", in the RCB Chair, as well as in the premises of the primary school in the Municipality of Saraj.

This kind of activities continued to be implemented in the Day Care Center for older people in Gazi Baba. On a monthly level, more than 3.125 visits were made to the daycare centers. The RCBs Kriva Palanka, Negotino, Veles, Ohrid and Prilep, have clubs for the older people, which during the year carried out activities for healthy aging of an educational nature, creative and recreational activities, and humanitarian activities in which the older people were directly involved. On average, around 40 senior citizens were actively involved in the clubs.



#### Strengthening the resilience of the older people and people with disabilities

The project "Strengthening the resilience of the older people and persons with disabilities during COVID-19 and future disasters" is a three-year initiative in the Western Balkans region, coordinated by the Red Cross of Serbia and supported by the European Union, the Austrian Development Agency and the Austrian Red Cross. The Red Cross of RNM and the Humanost association are joint partners in the implementation of project activities in North Macedonia. The aim of the project is to help the older people and people with disabilities, national societies of the Red Cross and associations of citizens to better cope with COVID-19 in Albania, Bosnia and Herzegovina, North Macedonia, Montenegro, Serbia and Kosovo.

The project includes activities in four thematic areas for preserving mental health and building resilience by providing psycho-social support services to the older people and persons with disabilities; providing cash transfer assistance for the older people and persons with disabilities; strengthening local communities by providing small grant support for micro-projects at the local level for the implementation of various social inclusion activities for the older people and persons with disabilities and providing evidencebased recommendations for influencing policies for long-term care services during COVID-19.

A working group of the Red Cross of RNM worked on the development of a document on standard operating procedures for the application of the cash transfer tool and support through vouchers. In March 2022, the Red Cross of RNM distributed one-off financial assistance to 1,000 vulnerable persons – entitled to compulsory minimum assistance, in households with family member over the age of 69. In the period October-December 2022, visits were conducted to 112 beneficiaries who were covered by the distribution of financial assistance.

The Red Cross of RNM launched a call for support for small projects for social inclusion of older people and persons with disabilities, intended for citizen associations that are members of the INCLUZIVAM network, as well as associations that work with programs for healthy aging.

applications After receiving from nongovernmental organizations to support small projects, an evaluation was carried out and 10 small projects were selected. On October 6, 2022, an event was organized where contracts were signed with 10 non-governmental organizations. The project activities are planned to be implemented in a period of ten months.

# Mitigating the effects and consequences of COVID-19

Within the framework of the project "Mitigating the effects and consequences of COVID-19 on the most vulnerable in society with a special focus on the older people" supported by the Austrian Ministry for Social Work, Health, Care and Consumer Protection and the Austrian Red Cross, during 2022, four trainings were organized for caregivers to help and care for the older people and people with disabilities. Four trainings were also organized for educators who implement the program for caregivers. The trainings were conducted through RCBs of Veles, Kichevo, Gostivar and CRCS. 75 long-term unemployed persons who obtained a certificate for caregivers were covered with the trainings. With the support of the Austrian Red Cross, project activities will continue to be implemented next year through RCB Debar.

#### Improving the socioeconomic situation of marginalized people

7 trainings have been organized for caregivers for help and care to older people and people with disabilities within the project "COVID-19 response to improve the socio-economic situation of marginalized people in 6 countries in the Western Balkans", supported by the Austrian Development Agency and the Austrian Red Cross. The training included 80 long-term unemployed women from 7 cities in RNM.

The trainings were conducted through RCBs of Bitola, Struga, Shtip and Kumanovo. Candidates who followed a three-month training were awarded financial aid. In November 2022, a lessons learned workshop was organized for application of the tool for cash transfer and vouchers – (CVA). The workshop was supported by representatives of the Austrian Red Cross. Within the framework of the project, 4 trainings were organized for educators who implement the trainings in order to strengthen their skills for implementing the training program for caregivers.

#### Development of services for integrated long-term care and support in communities

In 2020, the Red Cross of RNM started implementing activities within the social-health project "Development of business services for integrated care and support for the Red Cross of RNM" supported by the Austrian Development Agency, Austrian Red Cross and Swiss Red Cross. The project aims to develop services that increase the opportunities for professional care for old and frail people. One of the planned goals is the opening of a Social Medical Center on the shores of Lake Ohrid in Struga Municipality according to modern standards with the aim of provision of quality and professional care for older and frail people. A feasibility study has been prepared for the facility, on the basis of which international experts are preparing a business plan. The business plan will serve as an insight into the long-term economic viability of the Social Medical Center in the given conditions, but also as a basis for potential opportunities for financing through international development funds. banks and 70 to 150 potential persons are expected to have direct benefit.

The piloting of the "Emergency Button" service is ongoing and it is intended to help the older people and people with disabilities in their homes with a coverage of 110 beneficiaries. The Emergency Button service is implemented by installing devices with the help of which old and frail people can call for help in an emergency or accident. By pressing a button on the device, a connection is established with the contact center in Momin Potok, where there is a trained team consisting of paramedics, social worker, drivers and telephone operators who react appropriately according to the needs of the beneficiaries. The team currently has two equipped appropriate vehicles and necessary medical supplies. If a beneficiary is in a life-threatening condition, the team calls for professional help from an appropriate institution. The team of "Emergency Button" also provides a service for the transport of old and frail people with the appropriate vehicles, the service is scheduled in advance through the telephone operators. This service is intended for providing transportation to health, social or other type of facilities for persons who are not in a life-threatening condition.







It is planned to conduct 4 trainings for caregivers to help and care for the older people and people with disabilities, through which the goal is to train 60 caregivers. So far, two trainings have been successfully completed, while the preparation of the third training for caregivers is in progress, the same is being carried out by CRCS.

Within the framework of the project "Support for inclusive development of services for long-term care in communities through the incorporation of participatory approaches of various stakeholders", supported by the European Union, presented through the European Commission, the support of the "Emergency Button" service is foreseen through the financing of 50 of a total of 110 beneficiaries of the service in the pilot phase, as well as additional support during the implementation of training for caregivers.

..."I am Laura Saliu, an employee, in the Service -"Emergency button" at the City Red Cross of Skopje. The work fulfills me, but I am mostly satisfied because it is humane work and humanity is part of my lifestyle. Fulfilling my work responsibilities in the "Emergency Button" team allows me to help older people who need help and thus I feel that I am making a positive contribution to our society. Additionally, I feel a responsibility to set a good example for younger colleagues in the team in order to work from the heart and with love..."

# Improving the socialization of children and youth with disabilities

The Red Cross of RNM in cooperation and with the support of Komercijalna Banka AD Skopje has continuously implemented the Project "Improving the socialization of children and youth with disabilities" for twelve years. The project is implemented through the Red Cross branches of Veles, Kichevo, Gostivar, Debar, Delchevo, Prilep, Kavadarci and CRCS, with activities for improvement of the socialization of children from day care centers and children in foster families implemented during the year. The project activities included a total of 340 children with disabilities aged 3-26.

#### Recreation of children from families at social risk, children beneficiaries of a special allowance and other rights

In August 2022, the Red Cross of RNM, in cooperation and support of the Ministry of Labor and Social Policy, jointly implemented the activities within the project "Recreation for children from families at social risk and children receiving a special allowance". The Red Cross of RNM organized the activities at the "Begova Korija" resort in Krushevo, where children from families at social risk and children receiving a special allowance were staying. The Red Cross of RNM provided volunteers - educators/staff from the Red Cross branches who accompanied the children during their stay. Through prepared programs, Red Cross volunteers conducted recreational and educational activities with the children during their stay at the resort according to the age and needs of the users of the services.

# Prevention of human trafficking

The Red Cross of RNM marked October 18 - the European Day of Combating Human Trafficking by holding preventive lessons on the fight against human trafficking. 22 prevention workshops were organized with young people from primary and secondary schools, with volunteers from Red Cross Youth Clubs, as well as one workshop with people evacuated from Afghanistan located in h. "New Star". The preventive lessons were aimed at raising the awareness of young people, recognizing the ways through which they can be involved in human trafficking and their self-protection. During the year, 64 preventive workshops were organized, which included 2,136 young people. Organized by the Red Cross Serbia in April 2022, in Belgrade, an international seminar on "Migration and Prevention of Human Trafficking" was held, where experiences were exchanged and initiatives for further joint cooperation were given. The Red Cross of RNM presented its activities for the support of refugees and migrants, as well as activities for the prevention of human trafficking.

# International Day of the older people

The Red Cross of RNM participated in the celebration of October 1 - International Day of the older people under the motto "Resilience of the older people in the changing world" - highlighting the role of older women in overcoming certain challenges and contributing to their solutions. Educational workshops on the rights of the older people, informative workshops on issues of interest to the older people, creative workshops for the active involvement of senior citizens, are just some of the activities that were carried out on the occasion of the day.

#### "Think of us too."

From October 16 to 22, the Red Cross of RNM marked the Week of fight against hunger under the motto, Think of us too". With the campaign, the Red Cross contributed to the efforts for reducing poverty and social exclusion of citizens. Within the campaign, humanitarian actions were organized to provide donations in cash and food with the support of companies and citizens. The campaign resulted with collected food amounting to 18,100 kg that was distributed to 3.034 people at social risk.

# "Your contribution - a significant help"

From April 18 to 24, 2022, within the traditional "Solidarity Week", the Red Cross of RNM organized a humanitarian action under the motto: "Your contribution - significant help". The action aimed to raise the awareness of the population about the necessary mutual support, as well as to provide adequate assistance to the most vulnerable categories of the population. In the action, 10,150 kg of food, 6,200 kg of clothes, 1,520 kg of hygiene products and 712 shoes were collected. The aid was distributed to 2.253 families at social risk.

#### "We are all their children."

The "Week of care for the older people" was organized from November 14 to 20, 2022 under the motto: "We are all their children." The goal was to raise public awareness on the need for increased integration of the older people in all spheres of social life, as well as the need to provide care and assistance to the older people. To mark the week, support was provided by UNFPA, with which the Red Cross cooperates on current issues aimed at the older people population, as well as health prevention of vulnerable target population groups. Support was provided for the operation of 10 mobile teams for a free service for procurement and delivery of food, hygiene, medicine, etc. to old and lonely persons in a period of one month. 715 people were covered by this service. 30 informational workshops were organized with older people to acquaint them with social and health care rights in order to improve their quality of life and healthy aging. A total of 983 senior citizens were included in the workshops.

# Station for the homeless people

During the year, an average of 165 homeless people visited the point for the homeless in Momin Potok, which operates through CRCS. Homeless people received services from a hairdresser/barber, examination and advice from a doctor as well as medicines, hot meals and drinks, consultations with social workers and a psychologists. In 2022, 61 medical examinations were carried out and 178 health advices were given. 845 consultations were made with the social worker. In the past 12 months, personal documents have been issued for 148 people (birth certificates, citizenships, identity cards, as well as other necessary documents). For these persons, after providing the documents, processes for obtaining social assistance or for exercising another right in the field of social protection have been started. The psychological support and assistance to homeless people who use the services at the station is an inseparable segment in the professional work that is carried out for faster and more successful overcoming of the socio-psychological problems faced by this category of people. Through a variety of psychological methods and techniques, we work on improving the integrity of the person, increasing the motivation to take a positive step to return to healthy social flows, as well as establishing a psychological balance for their efficient and effective functioning. During 2022, 8,356 visits were made in the station and 23,627 pieces of clothing were distributed.



## **HEALTH-PREVENTIVE PROGRAMMES**



The Red Cross of RNM, through the healthpreventive program, aims to enable the promotion of health as the most important prerequisite for the full realization of human potential, human dignity and human rights. During 2022, the Red Cross of RNM, through preventive health educations and promotional activities, contributed to raising public awareness on protection and prevention of infectious and non-infectious diseases. Also, the national society worked to strengthen the resilience of communities and improve the health of its members, through the prevention and reduction of risks and the promotion of healthy lifestyles.

#### Harm reduction from drugs

Harm reduction from drugs is a project of the Ministry of Health intended for people who use drugs and is implemented through RCB Kichevo, RCB Veles and RCB Prilep. In 2022, 582 people were covered. In cooperation with the Institute for Public Health and the NGO HERA, confidential counseling and testing was carried out in Prilep and Veles for 10 people. In Prilep, 180 services were provided in the psychological service for 62 people. A total of 71,518 needles and 47,749 syringes and sterile injection sets, 3,886 condoms, 2,464 lubricants and 2,103 IECs were distributed to people who inject drugs.

#### Safe and innovative healthcare services in the time of COVID-19

In 2022, the Red Cross of RNM supported the activities of UNFPA and the Ministry of Health for the provision of mobile gynecological clinics in rural areas of the country. Red Cross volunteers were actively involved in supporting mobile gynecological clinics in 19 municipalities in the country where cervical cancer screening was carried out for a vulnerable category of women. The Red Cross provided administrative support, mapping and informing the vulnerable category of women in order for women who live in more remote places and for whom access to sexual and reproductive health services is difficult, to be informed about the work of the mobile clinic.

# Supporting the process of the COVID-19 vaccination

During 2022, the Red Cross of RNM provided support to the Ministry of Health in the process of vaccination against COVID-19. Activities to support the population at the vaccination points were in the direction of administrativelogistical support, first aid, psychological first aid, as well as transportation of a vulnerable category of population to the COVID-19 vaccination points. In the period from March 20 to April 1 and October 19 - 26, 2022, the Red Cross of RNM provided support to the COVID-19 vaccine caravan at 38 different locations in the country. This activity was supported by the WHO, Ministry of Health and UNICEF.

"I am especially glad to have helped older people who had difficulty filling out consents and accompanying them throughout the process. The gratitude, smiles and blessings will remain etched in my memories forever."

Theodore – volunteer at the COVID-19 vaccination center

In the period June-October, two workshops were held on the topic "Lessons learned from coping with the COVID-19 pandemic". The workshops were attended by staff and volunteers from 20 Red Cross branches and the City Red Cross of Skopje, who strengthened their knowledge and skills for preparedness and response in crisis situations.

#### Prevention of the health of the population from heat waves

For several years, the Red Cross of RNM has been actively involved in preventive and field activities to protect the population from heat waves that affect our country in the summer period. During the heat waves, the Red Cross of RNM, through the Red Cross branches, undertook activities for timely information and protection of the population's health from the impact of heat waves. At frequent locations throughout the country, the volunteers distributed bottled still water and informative educational materials with advice on protecting one's health from heat waves to the citizens, administered first aid in the event of a need for it, and conducted free blood pressure measurement of the citizens who needed it.

## **MARKING HEALTH PREVENTION WEEKS**



#### **Cancer Awareness Week**

This year, the Red Cross traditionally marked the Week of fight against cancer in the period from March 1-8 under the motto "I can and I will succeed" - in the fight against cancer. On the occasion of the week, educational lectures were held by volunteer doctors from the Red Cross branches in primary and secondary schools, for members of youth clubs, pensioners' associations, companies and volunteers in the branches. These activities covered 2,123 people.

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# Week of the fight against diabetes

The Red Cross of RNM in the period from October 10-16, 2022 traditionally marked the Week of fight against diabetes under the motto "Healthy lifestyle habits in the prevention of diabetes". In order to jointly contribute to the continuous efforts for the prevention of diabetes through the establishment of healthy lifestyle habits, the Red Cross branches and the City Red Cross of Skopje undertook activities to raise awareness on the risks from diabetes by sharing posts on social networks, measuring sugar in the blood and conducting 67 educational workshops that included 689 people at the age over 60. Within the "Healthy Aging" project, supported by the International Federation, 30 informative workshops on healthy lifestyle habits that prevent the occurrence of diabetes were conducted in 10 RCBs, covering 524 older people.



# Week for fight against tuberculosis

In the period from September 14-21, 2022, the Red Cross of RNM marked the Week of fight against tuberculosis. For this purpose, a large number of educational lectures were held with 2,232 people from different target groups. In this way, we raised public awareness on the importance of health, social and economic impact of TB and encouraged the acceleration of efforts to end the global TB epidemic. Црвен крст на Република Северна Македонија Kryqi i Kuq i Republikës së Maqedonisë së Veriut



# The week for fight against HIV/AIDS

The Red Cross of RNM, in the period from December 1-7, 2022, marked the Week of fight against HIV/AIDS under the motto "Knowledge is the best prevention of HIV infection". To mark the week, RCBs organized 101 educational peer workshops on HIV/AIDS for 2,743 young people in secondary schools, where condoms, promotional and informational material were distributed. All these activities were aimed at raising public awareness on the importance of prevention and early diagnosis of HIV/AIDS with special emphasis on the young population and reducing the stigma associated with people living with the HIV virus.

## **FIRST AID**

During 2022, the Red Cross of RNM worked on the promotion and development of first aid, strengthening the existing human and material capacities in providing efficient and quality services in the field of first aid, introducing new and developing existing program activities, their implementation and promotion.

#### First aid courses for candidate drivers and legal entities

The Red Cross of RNM has many years of experience and tradition in the field of educating the population about the importance of correct and timely provision of first aid in case of accidents, including traffic accidents, to reduce injuries and increase the chances of survival.

During 2022, CRCs and RCBs conducted 2,139 first aid courses for drivers for training of 24,740 candidates and 229 first aid courses for legal entities, covering 973 people from different companies.

In April 2022, training for new lecturers and demonstrators for the first aid courses for drivers was carried out, where 20 candidates from 6 RCBs were trained. With these trainings, the Red Cross of RNM aims to train new human resources for ensuring quality lecturers as well as first aid demonstrators who will correctly and appropriately convey their knowledge in the field of first aid to candidates for drivers and companies.

#### **World First Aid Day**

On the occasion of World First Aid Day, the Red Cross of RNM organized a first aid convention in Bitola on September 17, 2022. 32 RCBs and CRCS participated in the event. At the event, the culture and tradition of 28 municipalities were promoted, as well as the promotion of first aid through simulation and demonstration exercises through which bystanders were educated on how to properly and promptly provide first aid.

#### First aid campaign

From May 2022, the Red Cross started a first aid campaign under the motto "First aid saves life". With this campaign, in the period September - December 2022, 24.505 students from primary and secondary schools in the territory of the Republic of North Macedonia acquired basic knowledge of providing first aid as a quick and vital intervention whose goal is to save human life, but also to reduce complications from injuries.



#### Strengthening the capacities of the national society and the community

In the period from 28-30.10.2022, the Red Cross of RNM, within the project "Health care in emergency situations", conducted a training on the topic "Methodology and techniques of teaching first aid". 26 lecturers and demonstrators of first aid took part in the training, who strengthened their knowledge and skills and acquired new knowledge about the methodology and techniques for teaching first aid. The Red Cross of the RNM within the project "Support of the COVID-19 vaccination in the RNM conducted 7 first aid trainings for 174 volunteers engaged at the COVID-19 vaccination points.

Within the project "Health care in emergency situations", 10 first aid trainings were conducted in elementary schools with the participation of 137 students and 40 teachers. 4 first aid trainings were also held for companies, with participation of 75 people. These activities were supported by the International Federation.



## **BLOOD DONATION**

#### **Blood donation actions**

The Red Cross of RNM and the Institute of Transfusion Medicine in 2022 collected 56.830 units of blood and fulfilled the planned obligations with 109.29%. Compared to 2021, better results were recorded for 3,697 units of blood.

In the city of Skopje, the RCBs Gazi Baba, Karposh, Kisela Voda, Centar and Chair collected 18.923 units of blood or fulfilled the planned obligations with 127.58% in 2022.

In the other Red Cross branches in the country, in 2022, 37.907 units of blood were collected, or compared to 2021, better results were achieved for 1.995 units of blood.

In 2022, 2.792 units of blood were collected in the Day Center for Blood Donation in the DHO "Dare Jambaz" in Skopje, of which 2,381 were self-initiated blood donations from the citizens of Skopje.

The planned obligations for blood donation in 2022 were fulfilled by 20 RCBs: Berovo 100%, Bitola 136.39%, Valandovo 100.33%, Veles 201.41%, Vinica 244.16%, Demir Hisar 101.14%, Delchevo 172.41%, Kavadarci 226.59%, Kriva Palanka 138.54% Krushevo 101.59%, Negotino 119.39%, Prilep 101.77%, Probishtip 137.87%, Sveti Nikole 190.07%, Struga 115.90%, Shtip 176.47%, Gazi Baba 138.24%, Karposh 116.99%, Center 211.25% and Chair 116.59%. RCB Vinica had the best results in blood donation in 2022.

During 2022, the coordination team held 80 meetings and coordinated with 716 blood donation actions in the field.

# Educational forms for voluntary blood donation

In the periods from 06 - 08 May 2022 and from 30 September to 02 October 2022, blood donation seminars were held in Struga with the participation of 35 participants of the RCBs. The structure of the volunteer participants in the seminars enabled sharing of experiences and practical examples from various environments, in various organizations and institutions, and the building of new friendships that will support them in their further work as motivators for voluntary blood donation.

In the period from December 02-04, 2022, a blood donation seminar was held in Struga with the participation of 17 persons, which discussed issues related to the new concept of voluntary blood donation in the Transformation 28 process, information sharing



with blood donors and the need for education and training of trainers for blood donation.

#### **IV Forum on voluntary blood** donation

On the occasion of June 14 - World Blood Donation Day, the Red Cross of RNM organized the IV Forum on Voluntary Blood Donation in the period from July 1-3, 2022. The theme of the forum was "New forms of motivation for voluntary blood donation in the process of Transformation 28". 16 representatives from the Head Office of the Red Cross of RNM participated on the Forum. In the preparatory period, a survey was conducted for 750 respondents on the topic "Opinion and satisfaction of service beneficiaries".

#### Celebrating March 17 -**Blood Donation Day in RNM**

On March 24, 2022, in the DoubleTree by Hilton hotel in Skopje, a solemn event was held on the occasion of the celebration of March 17 - Blood Donation Day in the RNM, which was addressed by the President of the Red Cross of the RNM, Prof. Dr. Romel Velev, who emphasized the importance of the principles of humanity and solidarity, raising public awareness, health culture and the readiness of citizens to donate blood.

The Minister of Health in the RNM Government, Dr. Bekim Sali, also addressed the event, who expressed gratitude for the cooperation and awarded recognitions of the Red Cross of the RNM for successfully implemented activities for promoting blood donation in the RNM.

The Minister of Health, Dr. Bekim Sali, presented awards to RCBs of Bitola, Veles, Vinica, Demir Hisar, Delchevo, Kavadarci, Kriva Palanka,





# At the IFRC, we are calling for more investment in mental health for everyone.

## **MENTAL HEALTH**

#### Center for mental health and psycho-social support

On October 19, 2022, the Red Cross of RNM opened the Center for Mental Health and Psycho-Social Support in Skopje, which will be responsible for delivery of psychological first aid and psycho-social support to protect mental health and strengthen the resilience of volunteers and staff of the Red Cross and the population. The center functions through four components: psycho-social support for staff and volunteers, work with the population, response during crises and cooperation with institutions. The center will coordinate activities for mental health and psycho-social support and will contribute to the development of the psycho-social component at the national level.

Activities have been started with the aim of strengthening the resilience of the older people and teams are currently being trained for psycho-social response to crises with the support of the Austrian Red Cross. Training for psycho-social support in emergency and crisis is ongoing. The training consists of 5 cycles and 50 volunteers are being trained. The trainings will last until February 2023. The participants of the training through exercise activities, role-play in realistic scenarios and interactive lectures gained knowledge and experience in providing psychological first aid to distressed persons. The participants are grouped into regional teams for psycho-social response during crises and are part of the crisis management and response component of the Center for Mental Health and Psychosocial Support. Psycho-social teams consist of volunteers with professional knowledge in the field of psychology, medicine, and social work. Psycho-social teams will respond during disasters and large scale accidents, and will operate preventively in peacetime conditions.

#### Trainings for psychological first aid (PFA) and psychosocial support (PSS)

In the period from January to March 2022, six RCBs conducted 6 trainings for PFA and PSS for 116 caregivers and personal assistants, 6 RCB conducted 6 trainings on PFA and PSS and stress management in a crisis situation in secondary schools, covering 117 school students and 10 teachers. Two trainings on PFA and PSS were conducted for the volunteers engaged at the COVID-19 vaccination points and the volunteers engaged in conducting epidemiological surveys which enable training for 31 volunteers.

# Promotion of mental health among young people

In the period January-March 2022, a manual for the promotion of mental health for young people was developed for peer educators, 4 one-day online workshops were conducted, as well as 3 two-day regional workshops on which 52 peer educators were educated on mental health. A three-day training was conducted for mental health peer educator trainers with 26 mental health peer educator trainers trained.

#### Strengthening the resilience of the older people and people with disabilities

The Red Cross of RNM has 5 telephone lines to strengthen the resilience of the older people and people with disabilities. Through CRCS and RCBs Kochani, Veles, Bitola and Gostivar, activities for healthy aging were held, which included more than 600 older people, per month.

## DISASTER PREPAREDNESS AND RESPONSE

#### **Project X-STOCK**

The region of Southeast Europe is experiencing an increase in the frequency, unpredictability and intensity of disasters. Most hazards have the potential to become transboundary events for which regional cooperation is of crucial importance. To improve cross-border emergency management, the emphasis was placed on the X-STOCK project, with participation of the RC NSs of Bulgaria, Croatia, Montenegro, North Macedonia and Serbia, with the aim of strengthening cross-border preparedness through joint management of stock reserves for emergencies. In 2022, the following things were completed:

•Analytical study of the situation in the Republic of North Macedonia during the reception and dispatch of human and material aid in case of disasters

#### The regional software application

The Analytical study of the situation in the Republic of North Macedonia during the reception and sending of human and material aid in case of disasters aimed to review the legal framework, procedures and other particularities related to the preparation and implementation of activities for cross-border movement of personnel equipment and supplies in the event of a disaster. By identifying key stakeholders at the national level, the report aimed to outline the core competencies and operational inter-institutional procedures for and international cooperation. Based on the review of the legal framework, roles and experiences in relation to the cross-border movement of personnel, equipment and materials during disasters, the report aimed to provide answers and recommendations on how to overcome the barriers and shortcomings in the cooperation related of cross-border movement of personnel, equipment and materials during disasters. **The regional software application** for the regional management of stock reserves in case of disasters aims to facilitate cooperation and communication between national associations in emergency situations.

#### **Project PER**

Within the framework of the project, emphasis was placed on two key activities: preparation of the Strategic Plan for Disaster Preparedness and Response of the Red Cross of the RNM for the period 2022-2027 and the revision of the standard operating procedures. The prepared Strategic Plan provides guidelines for the development of the national society in the area of disaster preparedness and response, as one of the essential activities carried out by the national society within the mandate and as activities that give the national society recognition within the country and abroad. The revision of the standard operating procedures was focused on definition of the context of the structural changes occurring in the national society and the norms resulting from the legal decisions and the prescribed competences of the Red Cross in order to ensure the synchronized action of the Red Cross of the RNM with the other competent domestic and international entities in emergency situations.

#### Presentation of the Transformation process 28

Taking into account the auxiliary role of the Red Cross of the RNM before the authorities in the state and the positive practices and collaborations with the state institutions, an information session was held at the Center for Disaster Preparedness and Response of the Red Cross of RNM to present the process "Transformation 28" to institutional partners in the country who are part of the disaster preparedness and response system. The purpose of the meeting was to present the preparations of the "Transformation 28" process in the area of disaster preparedness and response and to define the areas in the process that should correspond to local needs and opportunities, as well as aligning strategic goals and improving cooperation with the Center for Crisis Management and Directorate for Protection and Rescue.

#### **Solidarity aid for Ukraine**

The Red Cross of RNM allocated 10,000 euros as solidarity aid for Ukraine, which was transferred to the Ukrainian Red Cross, and interested legal entities and citizens contributed to the Appeal by providing financial aid by paying funds to the Red Cross Solidarity Fund. On May 14, 2022, the Red Cross of RNM and the Ministry of Foreign Affairs organized a joint humanitarian event to collect aid for Ukraine, at which a Memorandum of Cooperation for more effective coordination was signed. The event was attended by the Ambassador of Ukraine, representatives of the chambers of commerce and representatives of the corporate sector. At the event, the Minister of Foreign Affairs, Bujar Osmani, thanked the Red Cross and the Chambers of Commerce for the support provided.

## Disaster risk reduction activities

The Red Cross of RNM as part of the "National Platform of the Republic of Macedonia for Disaster Risk Reduction" has a leading role in the implementation of activities to reduce the risks of disasters and accidents in the educational institutions in the Republic of North Macedonia.

In order to raise public awareness in the educational system in the country, the Red Cross of RNM, in cooperation with local self-government units, the Center for Crisis Management, the Directorate for Protection and Rescue, carried out simulation exercises in 15 schools in order to provide education and practical training for students on protection and self-protection in case of disasters.

#### Water safety

The expert centers for water safety (Ohrid and the City Red Cross of Skopje) organized 3 courses for water safety for 30 lifeguards in order to enhance the capacities and safety of swimmers, a course for renewing licenses for lifeguards for the needs of the Army of RNM. RCB Veles traditionally organized the swimming marathon on the lake Mladost-Veles, with the support of the team from the Red Cross of RNM. In 2022, the Albanian Red Cross was visited in order to organize water rescue courses for the needs of the Albanian Red Cross.

#### **Mountain safety**

The Red Cross of RNM provided logistical support for the mountain rescue teams and stations in Ohrid (RCB Ohrid) and Skopje (City Red Cross of Skopje) continuously in 2022 during weekends, holidays, and various events, were made available.



## **SUPPORT FOR MIGRANTS**

During 2022, the Red Cross of RNM continuously provided support for migrants who were passing through or staying in RN Macedonia. Key priority activities in this area were the provision of medical and humanitarian assistance for migrants and refugees who are in the reception centers in Tabanovce and Vinojug, as well as reducing the vulnerability of babies, children, mothers, older people and people with specific needs. The Red Cross also provided medical and humanitarian assistance to irregular migrants and refugees, strengthened the coordination of field activities with all involved government institutions, early integration and inclusion of asylum seekers and persons under subsidiary protection, restoring family links, transport of evacuees to third countries, humanitarian assistance to citizens evacuated from Afghanistan and humanitarian assistance to citizens from Ukraine.

## Total support provided for migrants and refugees in RNM in 2022

 Total number of institutionally assisted migrants - 3,457

- Total number of assisted irregular migrants – 18,199
- Total number of assistances and interventions – 11,838
- Distributed food parcels 4,564
- Distributed hot meals and ready to eat meals – 15,176
- Total number of restored family links –
  30

Humanitarian assistance to evacuees
 from Afghanistan – 986

 Transport of evacuated persons to third countries – 721

Humanitarian assistance to citizens
 from Ukraine – 454

The Red Cross provided around the clock support in the centers in Vinojug and Tabanovce, Kumanovo, with first aid teams and logistics support teams at the border regions with R. Serbia and R. Greece.

The field teams engaged in the field are comprised of 30 people divided in a medical team, a logistics team, a distribution team as well as a tracing service team. Medical assistance was also provided three times a week for persons sheltered in the Reception Center for Foreigners Gazi Baba - Skopje. Humanitarian assistance and registration of citizens from Ukraine was also provided, expressed through the distribution of food and non-food products, clothing, footwear and medicines.

## Humanitarian assistance to evacuees from Afghanistan

Starting from August 2021, the Red Cross of RNM, through the aid and support program for migrants, is actively involved in the humanitarian assistance project for evacuees from Afghanistan, namely in the Bellevue Hotel, the Continental Hotel, the New Star Hotel, as well as in the Desaret Hotel in Ohrid.

The Red Cross provides around the clock medical support and transportation to health facilities, work in children's corners in all facilities, psychosocial support with licensed psychologists and social workers, work with patronage nurses in corners for mothers and babies, organization of non-formal education classes,

Location	Sheltered persons	Medical interventions and assistances	Transport to third countries
Hotel New Star (Skopje)	393	320	164
Hotel Continental (Skopje) (until October 15th)	147	327	95
Hotel Desaret (Ohrid) March - June	68	99	60
Hotel Bellevue (Skopje) January – March	151	120	138

such as and logistical support for persons involved in the process of relocation to third countries.

# Humanitarian support for citizens from Ukraine

24.372 citizens from Ukraine arrived in the Republic of North Macedonia, of which 18.212 people used our country for transit to a third country. Of the remaining 6.160 people, 454 citizens were registered in the Red Cross for humanitarian assistance.

Support for Ukrainian citizens consisted of food and hygiene parcels, clothing and footwear vouchers, medical care, medicines and psychosocial assistance, Macedonian language classes (35 people), support for 45 children to follow online classes in Ukraine, and an area for recreation of children from Ukraine was opened.





## THE YOUTH OF THE RED CROSS OF RNM

Last year, the youth of the Red Cross of RNM went through a process of regular elections at all levels, being enriched now with new young people full of ambition, enthusiasm and passion for accomplishment of the organization's mission. Another year is behind us, which was filled with a variety of activities guided by the principle of youth for youth through which we managed to respond to the needs of the most vulnerable categories in our community.

Number of active youth	Number of youth
volunteers	members
2.400	3.800

#### **Peer educations**

The Red Cross of RNM, in accordance with the methodology of peer education, through successfully its specific programs raises awareness among the young population about a large number of topics and problems that are of interest to them. The topics that were the focus of youth for 2022 sexually HIV/AIDS and transmitted were diseases, addiction diseases, combating human trafficking, mental health and so on.

Торіс	Workshops	Covered persons
Prevention of HIV/AIDS and STDs	101	2.743
Prevention of addiction diseases	153	4.491
Fight against human trafficking	64	2.136
Hygiene promotion	37	961
Mental health	66	952
First aid	430	14.186
TOTAL	851	25.469

#### Summer camp 100% Red Cross

In the period from July 19 to 25, 2022, another edition of the "100% Red Cross" summer youth camp was held in Struga, organized by the youth of the Red Cross of RNM, in which representatives of 32 youth clubs from the state participated. Through a set of trainings, young people acquired knowledge and skills for organizing young people in their clubs, holding meetings, creating activities, effectively transmitting information, getting to know better the structure and activities of the national society, submitting initiatives at the local and national level, creation of annual plans and reports, and familiarization with relevant documents that govern the work of young people within the Movement, in the national society and the state.

#### **Youth Week**

In the period from October 1-7, Youth Week was traditionally celebrated under the motto "Be the reason for someone's smile". We dedicated this week to the work, successes and achievements of our young people of the Red Cross of RNM. We targeted thirty-three locations in the country calling them Red Zones for youth, where the key aspects of youth work were promoted, as well as the entertaining activities, friendship and unforgettable moments that are part of the youth work. Each zone had special corners with our programs including mental health corner, creative inclusion corner, human values promotion corner, first aid corner and of course other recreational corners.

## RED CROSS IN ACTION – PROMOTION OF HUMAN VALUES

PHV program is a model for recruitment and retention of young people in the organization. Young people receive training that is interactive, stimulating and motivating. Then they work as a team and locate problems that trouble young people or the whole community and look for a solution in an organized way. In 2022, the program was aimed at direct training and capacity building of local disseminators who carried out the trainings in their environments. During the PHV annual cycle, a meeting was held with the secretaries to present the changes, and the goals for achieving good results at the local level.

#### **PHV mentors**

In 2022, 9 PHV instructors were registered as PHV mentors, and they supported the disseminators and guided them through the whole process. On average, each mentor mentored 4 to 5 disseminators, that is, support provided to RCBs. The mentors prepared the disseminators to hold two trainings each on development and documentation of small projects. A dedicated PHV manual for PHV disseminators has been developed, in which the structure of the education itself is elaborated. It has been translated into Albanian as well as English.

# Training for PHV disseminators

On March 10 and 11, training for 40 PHV disseminators in the PHV cycle for 2022 was conducted. Due to the precautionary measures against Covid-19, the number of trained youths in each RCB was reduced, i.e. 20 youths were trained in each RCB, or a total of 800 youths on the territory of the entire country. Trainings for dissemination, development of small projects and documentation of small projects were realized in each RCB. 120 small trainings have been implemented.

32 RCBs were involved, of which 24 had disseminator who conducted the one training in Macedonian language and 8 RCBs had two disseminators each, that is, the training was carried out in both the Macedonian and Albanian languages. The trainings in all RCBs were conducted in the period from March 14 to 31, 2022. The young people, with the support of their disseminators, during that period did research with the target groups, regarding their needs, and planned activities that resulted with financial resources needed for the realization of the small projects. They organized theater performances, football tournaments, parties, bicycle races, karaoke parties and many other activities through which they raised funds to help the target groups.



#### **PHV preparatory workshop**

From September 23 to 25, a PHV preparatory workshop was organized which was attended by 22 instructors, experienced and long-term volunteers. The purpose of the workshop was to review and evaluate 120 small PHV projects developed by 800 young people from RCBs, evaluation of the work done in the past two years, building a strategy for the PHV program for 2023 as well as to motivate the PHV team for further work and support. The youth raised a total of 25.416 euros which were given to the community; 27.384 volunteer hours were invested for the benefit of the community and 5.180 people were assisted.



#### **PHV Week**

PHV week was marked in the period from September 21-27, with an objective to recruit young people, promote peace, tolerance and coexistence in the country. This year, the week was marked with an Art Competition on the topic "Promotion of Human Values" for children in primary schools, divided into two categories - for pupils from 6th and 7th grade and 8th and 9th grade. A total of 566 drawings from young people across the country were received. The best were awarded with appropriate prizes.

#### **PHV Cup**

On October 17 in Ohrid, the Red Cross Ohrid was presented with an award for winning first place and the PHV Cup for the best results achieved in this year's PHV program. The runner up was the Red Cross branch Strumica, and third place was Red Cross branch Center. From this year, cash prizes were also awarded for the best branches and they are intended to enhance capacities of young people who work in the Youth Clubs.

At the end of the cycle, 800 certificates of appreciation were awarded to young people who developed small projects and to their disseminators. Acknowledgments were given in RCBs in a ceremonial way, to express appreciation for their work and to motivate them to continue their volunteer engagement.

NKOBEH KOHKYPC HA TE **NPOMOLINIA** Ha xymahn Вредности сновни училишта за деца од оддел LO IX onkurs artistik me temë: "Promovini i vlerave humane" Në shkollat fillore, r fëmijët nga klasa i deriste OR 12 DO 27 CENTENBOUL data 12 deri më 27 Shtator @redcross.ord.m

## DISSEMINATION AND INTERNATIONAL HUMANITARIAN LAW

#### **Dissemination sessions**

Our work within the dissemination program comprised of a wide range of activities through which we justified our commitment to be an organization that is an active actor in the promotion of human values in the community and to expand our mission and vision to different target groups.

#### **Disseminator training**

With the support of the International Committee of the Red Cross, in the period from 15-17.4.2022, training for disseminators for general dissemination of the Red Cross and Red Crescent Movement was carried out in the Solferino training center, Struga. 16 participants from RCBs took part in the training: Veles, Kumanovo, Prilep, Struga, Shtip, Strumica, Bitola and Gostivar. The training for disseminators was designed in such a way that through various interactive approaches, techniques and methods, the participants acquired appropriate information and skills for transferring acquired knowledge to target groups by developing creative scenarios (short theatrical performances), practical exercises (case studies), presentations, situational approaches, etc.

Number of dissemination sessions	Number of covered persons
313	5.673

#### Academy for Disseminators of International Humanitarian Law (IHL)

the support of the International With Committee of the Red Cross and in the direction of enhancement of the program for the promotion and affirmation of IHL, an Academy for IHL disseminators was held in the period from December 19 to 21. The academy was a basic three-day training course intended for final year undergraduate or postgraduate students in the field of security, law and military sciences. The training agenda covered the following thematic areas: the role of the Red Cross in the IHL system, introduction to IHL, application of IHL, armed conflicts, international rules of warfare, protection of the wounded, sick, medical personnel, medical facilities and religious personnel, protection of prisoners of war, protection of civilian population and responsibility for violation of IHL.



## **PUBLIC RELATIONS**

Informing and public relations were an integral part of the organization's overall efforts aimed at promoting transparency and accountability and improving the image of the national society. The Red Cross of RNM built its credibility through positive communication with each of its partners/ beneficiaries of services.

#### Social networks of the Red Cross of RNM

The redesign and upgrading of the Red Cross of RNM website provided space for posting a large number of diverse information, the structure of which targets different categories of visitors. This enrichment of the website with interactive content contributed to greater attendance by the citizens of RNM and beyond. The information on the website and social networks of the Red Cross of RNM is trilingual.

#### E - Newsletter "Info"

The weekly editions of the electronic newsletter of the Red Cross have traditionally been an example of a successful tool for informing our volunteers, partners, collaborators and supporters about the activities we carry out at the local, national and international level. In 2022, 125 issues of the e-newsletter Info were prepared with a total of 1.500 published texts. The newspaper was distributed to 88.711 e-mail addresses and it was regularly updated and published on the website of the Red Cross of RNM, so that the public in the country and beyond had the opportunity to become more familiar with the organization's activities.

#### **Publications**

The traditional weeks defined in the Law on the Red Cross, as well as a large number of project activities and strategic documents within the publishing activity of the National Society, were regularly supplemented this year with creative and attractive educational materials in the form of brochures, flyers, posters, manuals, premium stamps and other types of issues. By carrying the humanitarian messages or the directions for action, significant results were achieved among the target groups, which also had a positive effect on improvement of the image of the national society. In order for all publications to be closer to the people for whom they are intended, this year the Red Cross of RNM published all its publications in Macedonian and Albanian, and some of them were translated into English and other languages.

# **Cooperation with the media**

Through 30 press releases, conferences and public appearances on the electronic media, the public media were continuously present during the realization of the activities of the Red Cross of RNM. Media coverage was encouraging impartiality and objective presentation of activities and projects and building the so-called "coalition" with journalists in order to encourage public opinion in the direction of achieving greater transparency in the activities of the Red Cross.



## **MONITORING AND EVALUATION**

In 2022, new formats for monitoring the work of RCB and CRCS were prepared and some of the already existing tools for monitoring and evaluation were revised. The tools for evaluating the work of the secretaries of the RCB, the secretary of the CRCS and the Secretary General of the Red Cross of the RNM have been revised. New tools were created and adopted for the evaluation of the work of the presidents of the RCBs and CRCS, as well as the governing boards at all levels of the organizational structure in the national society.

A new format has been introduced for monitoring the plans for responding to the recommendations resulting from the 2020 Assessment of the work of the RCBs and CRCS, which the RCBs/CRCS were tasked to prepare and implement in 2022. The reporting of RCBs was regularly monitored, data was collected and analyzed, support was provided from the Head Office, all with the aim of improving the work culture, raising professionalism to a higher level, creating an environment of increased transparency responsibility, an environment and for learning and acquiring good habits to ensure continuous develop and promotion of their capacities in the direction of improving the performance and results in the operation.

Activities have been undertaken to create forms for monitoring other aspects of the operation of the RCBs, such as: a tool for internal monitoring, i.e. monitoring of program activities in the Head Office of the Red Cross of the RNM, a tool for monitoring the obligations of the RCBs/CRCS arising from acts, monitoring the cooperation of RCBs/CRCS with the local self-government, inter-municipal and international cooperation, etc. - which would be the subject of future monitoring.

The process of integrating the BOKA tool of the International Federation for the annual assessment of organizational capacities has begun, the methodology of which will be adapted to the context of our national society. A continuous assessment of the quality of the existing monitoring system was made and ways for improvement were considered, taking into consideration the opinions of the RCBs. Several surveys were conducted such as questionnaires to measure the satisfaction of the secretaries and survey questionnaires for the opinion and satisfaction of the deliverers of services, as well as the beneficiaries of the services.



## **FINANCIAL REPORT 2022**

The Red Cross of the Republic of North Macedonia presents its operations through the financial report, which contains planned and realized income and expenditures. The financial report is a confirmation of successfully implemented program and project activities supported by domestic and foreign partners of the organization.

The organization's work shown through financial data shows a successfully completed year with a Budget realization of 172.50% as a result of the funds provided by the services for personal assistance to people with disabilities and care of the elderly, and increased support for project work from foreign donors. In 2021, the implementation of the Budget was 204.94%.

Own revenues are realized with 123,28% and participate with 20.77% of the total realized revenues. The revenues from authorities and donors are dedicated revenues, which are mostly directly transferred to the Branches, where they are used for implementation of project activities. These revenues have been realized by 192,67%, and show slight decrease in nominal amount compared to 2021 when donor revenues were realized with 278,18%. Incomes from organs and donors in 2022 compared to 2021 show a decrease in nominal amount due to reduced support for dealing with the consequences of COVID-19. In relation to the total realized income in 2022, the income from organs and donors amount to 79,23%.

In the expenditure section, it can be found that spending is controlled and targeted, which is the main goal of any organization. Of the total realized expenditure, the operation and program expenses also recorded a slight decrease in nominal amount compared to the previous year and amounted to 82,15%, the expenditure on salaries for staff amounted to 8,25%, and the material expenditure to 9,60%. Of the total realized expenses, 12,80% are related to the needs of the Headquarters, 57,13% are directly transferred to the municipal organizations of the Red Cross and the City Red Cross of Skopje and in nominal value they show an increase as a result of the implementation of the Amendment to the Law on RC, the increased amount of the Blood Donation Program and the implementation of the project activities, while the remaining 30,06% are funds that were spent in the Headquarters and relate to the implementation of program activities of the RC Branches and the City Red Cross of Skopje.

Part of the surplus of financial assets, i.e. the positive difference between and expenditure, are income dedicated funds relating to projects whose implementation continues in 2022.

The Governing Board of the Red Cross of RNM formed a committee that carried out internal control of financial and material operations. An external independent Audit Firm was also hired, which performed an audit in accordance with the Law on Auditing and the International Standards for Financial Reporting and Accounting Regulations applicable in the Republic of North Macedonia. According to the Audit Firm, the financial situation of the Red Cross of RNM is presented realistically and objectively.

The financial report refers only to the operation of the Headquarters of the Red Cross of Republic of North Macedonia.

#### **FINANCIAL REPORT 2022**

	Budget 2022	Realized 2022	%	% in 2021
TOTAL INCOME	154,527,842.00	266,564,870.00	172.50	204.94
Own sources of income	44,913,800.00	55,370,974.08	123.28	86.64 20.77
Income from organs / donations	109,614,042.00	211,193,895.92	192.67	278.18 79.23
TOTAL EXPENDITURES	154,527,842.00	194,863,142.00	126.10	153.73
Salaries and allowances for staff	18,174,960.00	16,081,543.00	88.48	80.51 8.25
Expenditure for materials and services	19,140,564.00	18,703,205.00	97.72	104.52 9.60
Functional (programs) expenditures	117,212,318.00	160,078,394.00	136.57	173.41 82.15
				100
BALANCE	0.00	71,701,728.00		

#### INCOME

	DESCRIPTION	Own sources of income	Income from organs /donors	Budget 2022	Realized from own sources	Realized from organs and donors	Realized 2022	%
74	TRANSFERS AND DONATIONS							
741	Ministry of Labor and Social Policy							
	- program activities	9,075,000.00		9,075,000.00	7,575,000.00		7,575,000.00	83.47
741	Government of the Republic of North Macedonia		15,000,000.00	15,000,000.00		16,570,153.00	16,570,153.00	110.47
	(commodity reserves)							
741	Blood donation (Ministry of Health)		11,000,000.00	11,000,000.00		10,695,000.00	10,695,000.00	97.23
742	Social Humanitarian programs	5,200,000.00	18,437,949.00	23,637,949.00	5,849,530.00	34,600,388.00	40,449,918.00	171.12
742	Organization and development	200,000.00	100,000.00	300,000.00	0.00	0.00	0.00	100.00
742	First Aid	8,500,000.00	505,000.00	9,005,000.00		9,480,460.00	9,480,460.00	105.28
742	Health prevention programs		11,309,308.00	11,309,308.00		11,446,141.00	11,446,141.00	101.21
742	Development and youth programs		132,000.00	132,000.00			0.00	100.00
742	Disaster preparedness and response	50,000.00	2,154,585.00	2,204,585.00		13,139,591.00	13,139,591.00	596.01
742	Dissemination and IHL		156,000.00	156,000.00			0.00	0.00
742	RC in action - PHV		594,000.00	594,000.00		47,500.00	47,500.00	8.00
742	Public Relations		0.00			0.00		
742	Tracing service		775,200.00	775,200.00		852,383.00	852,383.00	0.00
742	International cooperation							
742	Project operation and Mobilization of funds	1,100,000.00		1,100,000.00			0.00	0.00
742	Human resources, monitoring and evaluation			0.00			0.00	0.00
742	Policy creating and Management of volunteers and member	ers	250,000.00	250,000.00				0.00
72	UNTAXED INCOME							
725	From RC Branches (Cotisation fee )	1,770,000.00		1,770,000.00		1,410,308.00	1,410,308.00	79.68
725	Donation from individuals	200,000.00		200,000.00		13,500.00	13,500.00	6.75
725	Donation from legal entities / Sale of vehicles	600,000.00		600,000.00		255,800.00	255,800.00	42.63
725	Surcharge post stamps (from the RC Law)	50,000.00		50,000.00		39,197.00	39,197.00	78.39
723	From rent of office space / other income /							
	income from sale of capital assets	1,918,800.00		1,918,800.00	3,060,219.00		3,060,219.00	159.49
725	From vehicle registration (funds from the RC Law)	10,800,000.00	49,200,000.00	60,000,000.00	13,171,744.08	60,004,611.92	73,176,356.00	100.00
725	Other income / interest income / membership cards/							
	reimbursement of office expenses/							
	returned bank deposit / summer camp registration fee /							
	projects / reimbursement of expenses / income from RC B	ranches						
	purchase of defibrillators, computers, uniforms			0.00	8,902,572.00	680,148.00	9,582,720.00	100.00
725	Solidarity Fund			0.00		5,133,830.00	5,133,830.00	100.00
725	From Lifeguard courses	50,000.00				5,000.00	5,000.00	
725	Income balance transferred from last year	5,400,000.00		5,400,000.00	16,811,909.00	46,819,885.00	63,631,794.00	100.00
ΓΟΤΑΙ	INCOME	 	109 614 042 00	154 527 842 00	55 370 974 08	211 103 805 02	266 564 870 00	172 50

TOTAL INCOME

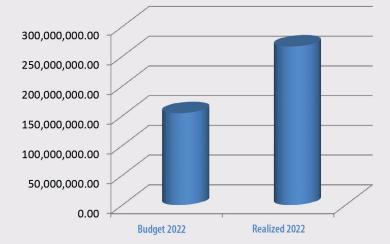
44,913,800.00 109,614,042.00 154,527,842.00 55,370,974.08 211,193,895.92 266,564,870.00 172.50

#### **EXPENDITURES**

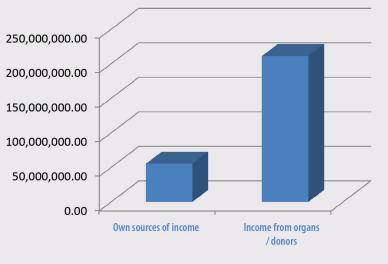
	DESCRIPTION	From own sources	From organs and donors	Budget 2022	Realized from own sources	Realized from organs and donors	Realized 2022	%
401	BASIC SALARIES AND ALLOWANCES	12,714,924.00	5,430,036.00	18,144,960.00	7,483,447.00	7,486,633.00	14,970,080.00	82.50
402	CONTRIBUTIONS FROM SALARIES AND PERSONAL TAX	30,000.00		30,000.00	105,466.00	1,005,997.00	1,111,463.00	3,704.88
	TOTAL EXPENDITURES FOR SALARIES	12,744,924.00	5,430,036.00	18,174,960.00	7,588,913.00	8,492,630.00	16,081,543.00	88.48
420	TRAVEL AND DAILY EXPENSES	370,000.00	0.00	370,000.00	278,195.00	1,275,626.00	1,553,821.00	419.95
421	UTILITY SERVICES	538,000.00	849,000.00	1,387,000.00	1,532,468.00	318,100.00	1,850,568.00	133.42
422	HEATING	480,000.00	0.00	480,000.00	437,366.00	0.00	437,366.00	91.12
423	COMMUNICATION AND TRANSPORTATION	1,889,000.00	783,000.00	2,672,000.00	1,481,383.00	1,405,186.00	2,886,569.00	108.03
423	MATERIALS	3,836,000.00	3,982,499.00	7,818,499.00	4,340,963.00	5,020,460.00	9,361,423.00	119.73
424	REGULAR MAINTENANCE	1,110,000.00	312,000.00	1,422,000.00	917,015.00	157,660.00	1,074,675.00	75.57
425	CONTRACTUAL SERVICES	11,958,764.00	20,641,510.00	32,600,274.00	4,458,343.00	17,671,835.00	22,130,178.00	67.88
426	OTHER OPERATIONAL EXPENCES	130,000.00	50,000.00	180,000.00	25,650.00	0.00	25,650.00	14.25
463	TRANSFERS TO NON-PROFIT ORGANIZATIONS	5,157,000.00	65,045,609.00	70,202,609.00	2,787,345.00	111,331,278.00	114,118,623.00	162.56
	TOTAL CURRENT EXPENDITURES	38,213,688.00	97,093,654.00	135,307,342.00	23,847,641.00	145,672,775.00	169,520,416.00	125.29
	CAPITAL EXPENDITURES							
483	PROCUREMENT OF FURNITURE AND OFFICE EQUIPMENT	400,000.00	233,700.00	633,700.00	634,040.00	2,421,146.00	3,055,186.00	482.12
483	PROCUREMENT OF VEHICLES	0.00	0.00	0.00	1,078,999.00	0.00	1,078,999.00	
481	BASIC AND SPECIAL MAINTENANCE	2,400,000.00	0.00	2,400,000.00	1,680,503.00	742,783.00	2,423,286.00	100.97
	TOTAL CAPITAL EXPENDITURES	2,800,000.00	233,700.00	3,033,700.00	3,393,542.00	3,163,929.00	6,557,471.00	216.15
	ASSISTANCE, DONATIONS AND OTHER CHARGES	1,186,800.00	15,000,000.00	16,186,800.00	782,138.00	18,003,117.00	18,785,255.00	116.05
TOTAL	ASSISTANCE, DONATIONS AND OTHER EXPENDITURES	1,186,800.00	15,000,000.00	16,186,800.00	782,138.00	18,003,117.00	18,785,255.00	116.05
	TOTAL EXPENDITURES	42,200,488.00	112,327,354.00	154,527,842.00	28,023,321.00	166,839,821.00	194,863,142.00	126.10

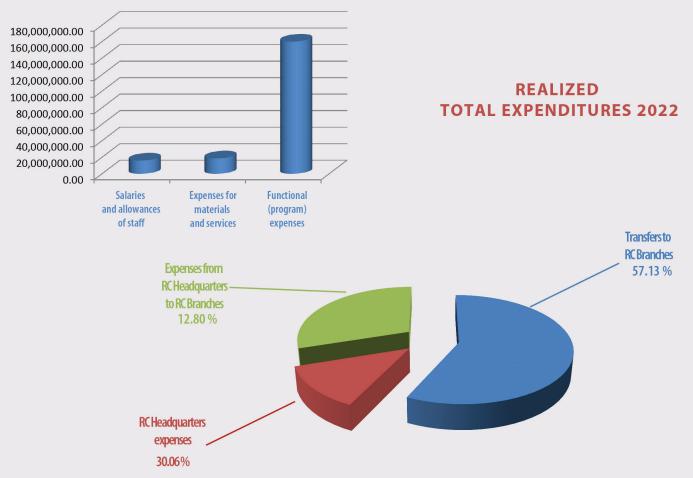
Finance and Revision Department Zhaklina Popovich Secretary General PhD. Sait Saiti

		%
Transfers to RC Branches	111,331,278.00	57.13
RC Headquarters expenses	24,950,129.00	12.80
Expenses from RC Headquarters to RC Branches	58,581,735.00	30.06
	194,863,142.00	100.00



#### REALIZED TOTAL INCOME 2022







To: The Management of RED CROSS OF THE REPUBLIC OF NORTH MACEDONIA SKOPJE

INDEPENDENT AUDITOR'S REPORT (Continued)

Auditor's opinion

In our opinion, the financial statements of RED CROSS OF THE REPUBLIC OF NORTH MACEDONIA give a true and fair view of the financial position of the Organization as of 31 December 2022, as well as the operating results and the changes in the funds for the year than ended, in accordance with the Accounting Law for Non-profit Organizations and standards for reporting under the cash basis of accounting.

Skopje, 10 March 2023

Elena Petrovska-Lazarevski Certified auditor, Partner



Dragan Dimitrov Manager

## КОРИСТЕНИ КРАТЕНКИ

Црвен крст на Република Северна Македонија - **Црвен крст на РСМ** Република Северна Македонија - **РСМ** Општинска организација на Црвен крст - **ООЦК** Црвен крст на град Скопје - **ЦКГ Скопје** Меѓународна Федерација на друштва на Црвен крст и Црвена полумесечина - **МФЦК/ЦП** Меѓународен Комитет на Црвен крст - **МКЦК** Светска здравствена организација - **СЗО** Европска унија - **ЕУ** Министерство за труд и социјална политика - **МТСП** Црвен крст во акција - Промоција на хумани вредности - **ЦКА-ПХВ** 

## SHKURTESA TË PËRDORURA

Kryqi i Kuq i Republikes së Maqedonisë së Veriut - **Kryqi i Kuq i RMV** Republika e Maqedonisë së Veriut - **RMV** Organizata Komunale e Kryqit të Kuq - **OKKK** Kryqi i Kuq i qytetit të Shkupit - **KKQ Shkup** Federata Ndërkombëtare e Kryqit të Kuq dhe Gjysmëhëna e Kuqe - **Federata Ndërkombëtare e KK/GJHK** Komiteti Ndërkombëtar i Kryqit të Kuq - **KNKK** Organizata Botërore e Shëndetësisë - **OBSH** Unioni Europian - **UE** Ministria për Punë dhe Politikë Sociale - **MPPS** Kryqi i Kuq ne aksion - Promovim i vlerave humane - **KKA-PVH** 

## **ABBREVIATIONS**

Red Cross of the Republic of North Macedonia - **Red Cross of RNM** Republic of North Macedonia - **RNM** Red Cross Branch - **RCB** City Red Cross of Skopje - **CRC Skopje** International Federation of Red Cross and Red Crescent Societies - **IFRC** International Committee of the Red Cross - **ICRC** World Health Organization - **WHO** European Union - **EU** Ministry of Labor and Social Policy- **MLSP** Red Cross in Action - Promotion of Human Values - **RCA-PHV** 

## www.redcross.org.mk